

PROCEDURE FOR EMERGENCIES

The Vidaah Vet Chat is to be used only for **non business hours Medical Emergencies from M-F 7:00pm-9:00am and Sat-Sun 6:00pm-8:00am and holidays.**

1. Log on to mdspca.org/vidaah
2. Please enter the login and password information you created at the time you picked up your foster pet
3. Begin the chat with the Vidaah Vet
4. The Vet will provide you with information on how to handle the situation you are chatting about
5. If you have been advised to seek emergency medical care for your foster pet you will need to immediately call the closest PET E.R. (Information you need to provide to the emergency hospital : Your name, the foster animals name, the pet being under the care of the Maryland SPCA and the situation.)
6. After finishing the call proceed to the hospital immediately

CONTACT INFORMATION FOR EMERGENCY HOSPITALS

Pet+E.R Hunt Valley • 10626 York Rd, Hunt Valley, MD 21030 • 410-252-8387

Please do not proceed to any veterinary clinic unless the Vet service classifies the issue as an emergency and advises you to seek immediate medical care. Without this direction and authorization you will be responsible for any charges you incur during an unauthorized vet visit.

If the Vet service deems the issue critical vs. an emergency, please follow the medical advice given and then drop off your foster pet between 9am-10am the following morning to the Maryland SPCA located at 3300 Falls Road. Please also text the foster hotline at **443-885-0729** to alert us that you will be dropping off your foster pet.

If the Vet services deems this a possible medical concern please follow the medical advice given and email foster@mdspca.org for follow up the next day.

Please do not proceed to any veterinary clinic unless Foster/Medical Team classifies the issue as an emergency and advises you to seek immediate medical care. Without this direction and authorization you will be responsible for any charges you incur during an unauthorized vet visit.

If your foster pet is lost or missing please text **443-885-0729**. Your text will be returned first thing in the morning. Please note this is only to report a missing/lost foster pet.

EMERGENCY SITUATIONS

EMERGENCY HEALTH CONCERNS

The following are examples of life threatening emergencies:

- Ate a toxic substance (Ex. Prescription medication, household cleaner)
- No urination for 48+ hours
- Unable to stand/rise
- Dramatic drop in energy – lethargy
- Notable seizures
- Active bleeding (constant drip/flow) for 5+ minutes
- Any trauma – hit by a car, dropped, limp, stepped on, unconscious
- Difficulty in breathing/blocked airway/choking
- Labor: Kitten/puppy stuck in birth canal for >10 minutes

Symptom	Animal Needs to be Seen Soon (<i>Not an Emergency</i>)	Keep an Eye on it
Sneezing and or Coughing	If not already on medication (must be frequent and for more than a couple days)	If it started within the last few days and there is no eye or nasal discharge
Sneezing and/or Coughing with Eye or Nasal Discharge	If not already on medication	If medication was started within the last week
Limping	Continues beyond two days, may or may not be swollen	Infrequent limping that is only noticeable for a day or two
Not Eating	If accompanied with: • Drop in energy • 24+ hours of anorexia • Vomiting or diarrhea • Sneezing or coughing • Refusing treats/goodies	Still active, no other symptoms, less than 24 hours between meals
Activity Level Drops	If accompanied with the following symptoms: • Anorexia for two or more days • Sneezing and/or coughing • Vomiting and/or diarrhea	No other symptoms, still eating, decreased activity for less than 24 hours
Diarrhea	If loose stools persist for two or more days or are accompanied with anorexia, vomiting, energy level drops.	Still eating and active
Vomiting	Three+ times in a 48 hour period or are accompanied with anorexia, diarrhea, energy level drops.	Still eating and active